

International Confirmed

Full end to end tracking and online confirmation of delivery

Royal Mail Airsure [®]		
Prices in addition to Airmail		
Region	Airsure [®]	Additional compensation
EU	£5.00*	£7.60*
Rest of World	£5.40	£8.00

* VAT at the standard rate is applied to the combined Airmail and Airsure price for EU destinations.

For all other (non-EU-Rest of the World) destinations, prices are exempt from VAT.

Peace of mind with our signature on delivery international service

Royal Mail International Signed For		
Prices in addition to Airmail		
Region	International Signed For	Additional compensation
EU	£5.30	£7.90
Rest of World	£5.30	£7.90

Prices are exempt from VAT.

For further information on mailing internationally, please visit www.royalmail.com/international

International Standard

Standard delivery for less urgent items

Royal Mail Airmail			
Letters up to 100g			
Weight	Europe	World Zones 1 & 2	
Postcards	88p	88p	
Up to 10g	88p	88p	
Up to 20g	88p	£1.28	
Up to 40g	£1.28	£1.88	
Up to 60g	£1.68	£2.48	
Up to 80g	£2.03	£3.08	
Up to 100g	£2.38	£3.50	

Small Parcels up to 100g			
Weight	Europe	World Zones 1 & 2	
Up to 100g	£3.00	£3.50	

Letters and Small Parcels over 100g				
Weight	Europe	World Zone 1	World Zone 2	
Up to 250g	£3.50	£4.50	£4.70	
Up to 500g	£4.95	£7.20	£7.55	
Up to 750g	£6.40	£9.90	£10.40	
Up to 1kg	£7.85	£12.60	£13.25	
Up to 1.25kg	£9.30	£15.30	£16.10	
Up to 1.5kg	£10.75	£18.00	£18.95	
Up to 1.75kg	£12.20	£20.70	£21.80	
Up to 2kg	£13.65	£23.40	£24.65	
Each additional 250g or part thereof up to 5kg add	£1.45	£2.70	£2.85	

Prices are exempt from VAT.

Printed Papers are charged at the Small Parcels rate and may be sent up to 5kg.

For compensation limits, please visit www.royalmail.com/compensation

Delivery for non-urgent, heavier items

Royal Mail Surface Mail			
Letters and Small Parcels up to 2kg			
Weight	Letters (outside Europe only)	Small Parcels	
Up to 20g	78p	£2.60	
Up to 60g	£1.33	£2.60	
Up to 100g	£1.88	£2.60	
Up to 250g	£3.25	£3.25	
Up to 500g	£4.85	£4.85	
Up to 750g	£6.45	£6.45	
Up to 1kg	£8.05	£8.05	
Up to 1.25kg	£9.65	£9.65	
Up to 1.5kg	£11.25	£11.25	
Up to 1.75kg	£12.85	£12.85	
Up to 2kg	£14.45	£14.45	

Prices are exempt from VAT.

Printed Papers are charged at the Small Parcels rate and may be sent up to 5kg. For each additional 250g or part thereof up to 5kg add £1.60.

For compensation limits, please visit www.royalmail.com/compensation

International size and weight guide



Items measuring up to: Height + Width + Depth no greater than 90cm with no single side longer than 60cm



Tube / rolls measuring up to: Length: 90cm. Length + 2 x diameter should not be more than 104cm. Weight limit: 2kg

Printed Papers allowable up to 5kg.

Pricing zones



Key

- Europe
- World zone 1
- World zone 2

Please note, Singapore is in World zone 2.

Moving overseas?

Ensure your mail moves with you and help to prevent identity theft when you move.

International Redirection – EU countries		
Duration	Social price per last name	Business price per trading name
Up to 3 months	£89	£185
Up to 6 months	£137	£285
Up to 12 months	£198	£490

Prices include VAT at 20%.

International Redirection – other countries		
Duration	Social price per last name	Business price per trading name
Up to 3 months	£81	£170
Up to 6 months	£124	£255
Up to 12 months	£178	£430

Prices are zero rated for VAT.

Parcelforce Worldwide offers a range of parcel delivery services to 220 countries worldwide.

Visit www.parcelforce.com or see the 'Parcelforce Worldwide UK and international parcel services and prices' guide for more information.

To help you...

Royal Mail can arrange for alternative formats of this leaflet to be sent to you in:

- Large print
- Braille
- Audio CD
- Audio cassette

To obtain a free copy call Customer Services on **08457 740 740**.

If you are deaf or hearing impaired, we offer a Textphone service on **08456 000 606**.

Alternatively, please visit our website www.royalmail.com which has been designed with all of our customers in mind.



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Our prices

Your handy guide to our UK and international parcel and letter service prices

Valid from 28th October 2013



Welcome to your handy pricing guide

This leaflet gives you the prices for our UK Royal Mail and Parcelforce Worldwide services and the Royal Mail prices for sending internationally – whether your item is urgent, requires proof of delivery on arrival, or you simply want a standard service.

If you want to find out more about our parcel and letter services, please take a look at the 'Our services' booklet for more detailed information.

Alternatively, you can find out more by visiting www.royalmail.com or by calling Customer Services on **08457 740 740**.

If you are deaf or hearing impaired, we offer a Textphone service on **08456 000 606**.

For more information on Parcelforce Worldwide services visit www.parcelforce.com or call **08448 004 466**.

To comply with national and international regulations governing the carriage of mail, and ensure that mail in transport does not present a danger to the general public, we restrict or prohibit certain items from our network.

For more information visit www.royalmail.com/prohibitedgoods or www.parcelforce.com/retailprohibitions

UK Guaranteed

Our Guaranteed timed services are ideal for valuable or important items that have to be there tomorrow.

Royal Mail Special Delivery Guaranteed by 1pm [®]			
Compensation for loss or damage			
Weight up to	Up to £500	Up to £1,000	Up to £2,500
100g	£6.22	£7.22	£9.22
500g	£6.95	£7.95	£9.95
1kg	£8.25	£9.25	£11.25
2kg	£11.00	£12.00	£14.00
10kg	£25.80	£26.80	£28.80
20kg	£40.00	£41.00	£43.00

Prices are exempt from VAT.

Royal Mail Special Delivery Guaranteed by 9am [®]			
Compensation for loss or damage			
Weight up to	Up to £50	Up to £1,000	Up to £2,500
100g	£17.64	£19.84	£23.34
500g	£19.92	£22.12	£25.62
1kg	£21.60	£23.80	£27.30
2kg	£26.16	£28.36	£31.86

Prices include VAT at 20%.

Royal Mail Special Delivery Guaranteed by 1pm [®] with Saturday Guarantee			
Compensation for loss or damage			
Weight up to	Up to £500	Up to £1,000	Up to £2,500
100g	£10.46	£11.66	£14.06
500g	£11.34	£12.54	£14.94
1kg	£12.90	£14.10	£16.50
2kg	£16.20	£17.40	£19.80
10kg	£33.96	£35.16	£37.56
20kg	£51.00	£52.20	£54.60

Prices include VAT at 20%.

Royal Mail Special Delivery Guaranteed by **9am**[®] with **Saturday Guarantee**

Compensation for loss or damage			
Weight up to	Up to £50	Up to £1,000	Up to £2,500
100g	£20.64	£22.84	£26.34
500g	£22.92	£25.12	£28.62
1kg	£24.60	£26.80	£30.30
2kg	£29.16	£31.36	£34.86

Prices include VAT at 20%.

*Exceptions to the 9am guarantee apply – please visit www.royalmail.com/special-delivery-9am for full details.


Parcelforce Worldwide [†]				
Weight up to	express9	express10	expressAM	express24
2kg	£39.96	£29.96	£19.96	£15.96
5kg	£40.92	£30.92	£20.92	£16.92
10kg	£43.92	£33.92	£23.92	£19.92
15kg	£50.46	£40.46	£30.46	£26.46
20kg	£55.68	£45.68	£35.68	£31.68
25kg	£66.48	£56.48	£46.48	£42.48
30kg	£70.50	£60.50	£50.50	£46.50
Inclusive compensation	£200	£200	£200	£100


Saturday delivery available for an extra £9.00.

[†]Parcelforce Worldwide prices include VAT at 20% rate. Exceptions to the guarantee apply – please visit www.parcelforce.com for full details.

UK size and weight guide

Applies only to: Royal Mail Signed For[®] and Royal Mail 1st Class and 2nd Class

 **Letters** measuring up to:
Length: 24cm Width: 16.5cm Thickness up to and including: 0.5cm Weight limit: 100g

 **Large Letters** measuring up to:
Length: 35.3cm Width: 25cm Thickness up to and including: 2.5cm Weight limit: 750g

For more information about how to present your mail please visit www.royalmail.com/size or ask at the counter.

UK Confirmed

Our confirmed services offer a signature on delivery when you need extra peace of mind.


Royal Mail Signed For [®]			
Size	Weight	1st Class	2nd Class
		Stamps/Online	Stamps/Online
Letter	0-100g	£1.70	£1.60
Large Letter	0-100g	£2.00	£1.79
	101-250g	£2.30	£2.20
	251-500g	£2.70	£2.50
	501-750g	£3.40	£3.00
Small Parcel	0-1kg	£4.10	£3.70
	1-2kg	£7.95	£6.70
Medium Parcel	0-1kg	£6.75	£6.30
	1-2kg	£10.00	£9.10
	2-5kg	£16.20	£14.45
	5-10kg	£22.35	£20.75
10-20kg	£33.50	£28.80	
Inclusive compensation		£50	£50

Prices are exempt from VAT.

Parcelforce Worldwide [†]	
Weight up to	express48
2kg	£11.96
5kg	£12.92
10kg	£15.92
15kg	£22.46
20kg	£27.68
25kg	£38.48
30kg	£42.50
Inclusive compensation	£100

Saturday delivery available for an extra £9.00.

[†]Parcelforce Worldwide prices include VAT at 20% rate. Exceptions to the guarantee apply – please visit www.parcelforce.com for full details.

 **Small Parcels** can measure up to:
Length: 45cm Width: 35cm Depth: 8cm Weight limit: 2kg
OR
Length: 35cm Width: 25cm Depth: 16cm Weight limit: 2kg

For rolled and cylinder shaped items, the length of the item plus twice the diameter must not exceed 104cm, with the greatest dimension being no more than 90cm. Rolled and cylinder shaped parcels that measure up to 45cm in length and 8cm in diameter and do not exceed 2kg can be sent as Small Parcels. For more information: www.royalmail.com/size

UK Standard

Our Standard services offer a range of reliable delivery options for your non-valuable items.


Royal Mail 1st Class and 2nd Class			
Size	Weight	1st Class	2nd Class
		Stamps/Online	Stamps/Online
Letter	0-100g	60p	50p
Large Letter	0-100g	90p	69p
	101-250g	£1.20	£1.10
	251-500g	£1.60	£1.40
	501-750g	£2.30	£1.90
Small Parcel	0-1kg	£3.00	£2.60
	1-2kg	£6.85	£5.60
Medium Parcel	0-1kg	£5.65	£5.20
	1-2kg	£8.90	£8.00
	2-5kg	£15.10	£13.35
	5-10kg	£21.25	£19.65
10-20kg	£32.40	£27.70	
Inclusive compensation		£20	£20


Prices are exempt from VAT.

Parcelforce Worldwide [†]	
Weight up to	express48
2kg	£11.96
5kg	£12.92
10kg	£15.92
15kg	£22.46
20kg	£27.68
25kg	£38.48
30kg	£42.50
Inclusive compensation	£100

Saturday delivery available for an extra £9.00.

[†]Parcelforce Worldwide prices include VAT at 20% rate. Exceptions to the guarantee apply – please visit www.parcelforce.com for full details.

 **Medium Parcels** can measure up to: Length: 61cm Width: 46cm Depth: 46cm Weight limit: 20kg

 **Large Parcels** can measure up to: 1.5m length and 3m length and girth combined Weight limit: 30kg. Only available on Parcelforce Worldwide services

Receiving services

Keepsafe[™]

Going away? We can keep your mail safe and avoid a pile of mail building up on your door mat.

Keepsafe [™] Social	
Duration	Price
Up to 17 days	£12.40
Up to 24 days	£17.40
Up to 31 days	£21.80
Up to 66 days	£41.00

Prices are exempt from VAT.

PO Box[®]

Set up a PO Box[®] and pick up your mail from your local Royal Mail Delivery Office. For an additional fee we can deliver from a PO Box to your home address.

PO Box [®]		
Service level	6 months	1 year
Basic service	£138.60	£244.20
Basic service plus mail from a box delivered to a street address	£165.00	£303.60
Basic service plus mail transferred from a street address to a box	£198.00	£363.00

Prices include VAT at the 20% rate.

Moving home?

Our Redirection service will ensure your mail reaches your new address and will help to prevent identity theft when you move.

Social – price per last name	
Duration	UK
Up to 3 months	£21
Up to 6 months	£33
Up to 12 months	£50

Business – price per trading name	
Duration	UK
Up to 3 months	£120
Up to 6 months	£195
Up to 12 months	£350

Prices are exempt from VAT.